

DEPOT CLIMBING

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CANDIDATE BRIEF

WALL ASSISTANT

ABOUT US

We're one of the leading providers of indoor climbing in the UK and our teams are the superstars that make the magic happen. From our Centre Managers to our Chefs, we're proud to have a wealth of enthusiasm and experience across our 7 centres in the North of England and the Midlands.

The Depot are all about creating the best environments for climbers with high class facilities and incredible customer service. If this sounds exciting to you we would love to hear from you!

ABOUT THE ROLE

Title: Wall Assistant

Location: Various

Salary: Up to £11

Hours: Part Time

Key Responsibilities: Contributing to the smooth running of the Depot climbing center including greeting and checking in guests, ensuring the correct documentation is up to date for each user of the wall, running kids and adult sessions, working in the café as well as pushing sales and stocking and maintaining the shop.

Please see the full Job Description for more details.

ABOUT THE CANDIDATE

Required

- Competent IT skills
- Basic numeracy and literacy
- Good organisation skills
- Customer service experience
- Ability to work flexible working hours
- General climbing knowledge

Desired

- Rock Gym Pro Experience
- Climbing Specific Qualifications
- First Aid

Personal Attributes

- Personable and approachable
- Motivated
- Ability to function efficiently as part of a team
- Commitment to diversity and equal opportunities

WORKING WITH US

A man with a beard and safety glasses is working on a red metal structure, possibly a piece of machinery or a vehicle. He is using a power drill. The background is a light-colored wall with some holes. The image is overlaid with five red circular shapes containing text about working with the company.

COMPENSATION

- Competitive Salaries
- Transparent and Fair Pay Structure

BENEFITS

- EAP
- Free Climbing
- Team Building Days
- Birthday Vouchers
- Physio Contributions

WORK ENVIRONMENT

- Recognition
- Role Definition
- Autonomy
- Flexible Working
- Growing Business

CAREER

- Internal Training
- External Training
- Ongoing PDP's

CULTURE

- Clear Values
- Team Competitions
- Honesty and Integrity
- Staff Newsletter

HOW TO APPLY

If you have any further questions relating to the role or the recruitment process please email:

Recruitment@theclimbingdepot.com

To apply for this role please email a cover letter and an up to date CV to:

Recruitment@theclimbingdepot.com

