



Depot Climbing Birmingham

10 Sherlock Street
Birmingham
B5 6LU

Contact Us:

0121 798 1925
info@theclimbingdepot.com
www.depotclimbing.co.uk

Accessibility for all at Depot Climbing

We aim to be as accessible and inclusive as possible, and we are always looking at how we can remove barriers to entry in any of our climbing walls. We aim to be able to offer climbing to everyone, regardless of age, disability, gender reassignment, race, religion or belief, sex or sexual orientation. Everyone at Depot Climbing is equal and will be treated equally when visiting.

If you have any contributions or have some changes you'd like to see, please don't hesitate to get in touch with us at info@theclimbingdepot.co.uk

Bouldering is a style of climbing that does not involve ropes or a harness, climbing at lower levels and relying on matting underneath the wall to aid with the risk of falling. Our walls are up to 4 meters high and the matting does not guarantee your safety, so roped climbing may be more suitable if you have reservations about the risks involved in bouldering

BIG Depot in Leeds is a roped climbing facility within the Depot Climbing group.

About us

We opened our doors on the 9th of November 2017 and have developed and expanded our wall to become Birmingham's largest and most comprehensive bouldering wall, with over 500 square meters of floor space and over 300 boulders for all abilities. We also have an expansive training area for experienced climbers and a comprehensive gym offering on a 1st-floor mezzanine.

Our centre has a cafe creating hand-crafted coffee and offering pizza and a collection of snacks on offer, so you can enjoy a relaxing space for climbers of all backgrounds and abilities to socialise and integrate into a wonderful climbing community.

How to find us

All directions and our address can be found at the footer of [our website](#).

We have a free-to-use car park to the rear of the building with 21 spaces; however, this does fill up quickly, alongside 8 spaces at the front of the centre. You will need to register your car details with reception upon arrival if using the front spaces to avoid parking fines from the local council. There are no designated disabled parking spaces. If you have any parking issues, our friendly team will be happy to help find a suitable space. Our centre is all on the ground floor level and is wheelchair accessible.

We have secure storage for bicycles inside the centre and are just a 3-minute walk from the Lower Essex Street bus stop, and can be reached via the 35, 45 and 47 buses. Birmingham New Street train station is an 11-minute walk and a 16-minute walk from Birmingham Moor Street train station.

Costs & Discounts

We offer discounted entry to students and concessions on selected days and offer a Family Pass for those with young climbers.

You can find all the details of our [pricing information here](#). We ensure our prices are competitive and provide you with the best value, from climbing alone and with friends to instructor-led sessions.

Using the Centre

All visitors need to check in to the building at our reception desk, whether they are climbing or not. If you have any specific accessibility needs, please let us know how our team can help, and if you'd prefer, we welcome a call ahead of time so that we can make your visit as comfortable as possible.

Our reception desk is found immediately upon entering the centre and if you are visiting us for the first time, our friendly team will help get you set up and registered. If you have any questions, don't be shy, our teams love to help.

Regardless of whether you are climbing or supervising, all of our visitors are required to sign a registration form ([found here](#)) and answer a few quick safety questions from our staff. If you've climbed at other centres, but have not visited a Depot Climbing centre, you will still need to register and answer safety questions.

Under-18s must have a registration completed by a legal parent or guardian.

Down climbing holds are identifiable as they have a red arrow pointing down on them, and we endeavour to put up as many of these as possible around the centre to aid with safely descending the walls.

For the comfort of all of our climbers, we operate a strict tops on policy in all areas of the centre, except designated changing rooms.

Service Dogs

Assistance Dogs are welcome here.

We welcome all trained and certified assistance dogs to all areas of our centres in accordance with the Equality Act 2010.

If you or your assistance dog have specific access needs, please speak with a member of staff who can assist you.

We love dogs, but pets are not permitted in our centres for the comfort and safety of all of our customers. Assistance dogs are welcome.

Wheelchair Access

Our centre is situated on one level, and is accessible via wheelchair, with easy access to the main climbing areas, toilets and cafe area. Please note that wheelchairs are not permitted on the matting in our centre.

Toilets & Changing Rooms

We have accessible toilets in the centre, with the main male and female toilets and changing rooms situated just a short distance from the climbing area.

A gender-neutral disabled toilet can be found directly opposite reception, which has an accessible doorframe and an emergency cord to alert staff if you need assistance. Baby-changing facilities can be found in this toilet too.

We have large male and female changing rooms situated close to reception, visible on your right as you enter the centre.

Tops on Policy

Tops must be worn in all areas of our centres, except designated changing areas.

This is to help us ensure our spaces are inclusive, non-intimidating and respectful environments for all climbers, from all walks of life, to enjoy climbing in comfort.

Smart Glasses & 360 Cameras

Our centres are private spaces, which means that no one is permitted to film or record anyone else without explicit permission. It is illegal to record someone without their consent on private property.

We take the safeguarding of all of our customers very seriously, and are committed to ensuring Depot Climbing is a safe and secure environment for all. As a result, we do not permit the use of Smart Glasses or 360 Cameras in our centres to protect the privacy of our customer base. The built-in cameras and microphones can record without explicit consent to be recorded.

Music

We play music in all areas of our centre and are more than happy to lower the sound level if this improves your interaction with us and fellow climbers.

Storage

There are cubbies and lockers available for safe storage of your belongings, but you will need to supply your own padlock and ensure that no belongings are left overnight. Storage can be found in the changing rooms or by our ground-floor climbing areas.

Any items of personal property left in the centre will be held in our lost property collection for up to two weeks, after which they will be donated to charity.

Induction Video

Our induction video is fully subtitled for any deaf or hard-of-hearing climbers and has a voiceover for blind and partially sighted climbers.

This can be watched at the centre or in advance via our website. All participants will be required to watch the video before participating.

Navigating our centre

As one of the largest bouldering walls in Birmingham, we have endeavoured to make safe and accessible walking pathways around our centre. If you require assistance, please don't hesitate to ask a member of staff who will be happy to help.



We ask you not to walk on the mats if you are not climbing, and food, drinks and wheel/pushchairs are not permitted on the mats. This is for the safety of all participants.

Fire exits are marked around the centre, so you will never be too far from a safe exit in case of emergency. Emergency lighting will light any emergency exit pathways, and our fire assembly points are located in the car park at the front of our centre and in the car park to the rear of the training unit.

Staff

Our team is made up of a Centre Manager, Assistant Manager and two Front of House Managers. The manager in charge of the shift can be requested at any time by asking at the front desk.

A trained first aider is always on hand, and we ask that you let us know of any injury sustained while using the centre.

Tom Holland

Centre Manager

Depot Climbing is a trading name of the Yorkshire Climbing Company Ltd
Company Number: 06619685 | VAT Number: GB 986604477
Registered Address: 173 Richardshaw Lane, Pudsey, Leeds, West Yorkshire, LS28 6AA